

SIEBEL REPORTS SUCCESS STORY

KEY SUCCESS POINTS

- Global High Street Bank deploys Siebel Reports for Branch and Customer-facing services
- Solutions include complex dynamic contracts and subscriptions

InFact Group delivers Siebel Reports (Actuate) success to customers by providing unrivalled experience and recognized project expertise.

For six years, as part of an ongoing contract to provide expertise in Siebel Reporting, InFact Group has played a large part in delivering solutions to this globally recognized customer. The Reporting team is embedded at the customer site in order to provide the ultimate level of support and reactivity.

The goal of this particular project is to provide to Bank branches the ability to print complex, multi-part dynamic contracts and subscription documents in real time, to be presented to the customer who is in the branch, for signature.

The Siebel Reports in question must correspond in terms of content to the constraints (terms and conditions, legal constraints, multiple dynamic parts) of the industry and the customer. The reports also include a number of external data sources to incorporate into the Siebel Report.

The solution is today in place in all the branches of the Bank in France, and continues to provide service to bank tellers and customers alike. InFact Group delivers Siebel Reports of this kind thanks to :

- 10 years experience with Siebel Reports
- Integration of external data using advanced techniques
- Performance tuning and optimization of report content
- Embedded teams with extensive knowledge of the business

To find out how InFact Group and our Siebel Reports team can help you and your business, please contact us at contact@infactgroup.com or go directly to our Website at <http://www.infactgroup.com> where you can send a message directly to our pre-sales team.

